



Cisco Prime Collaboration

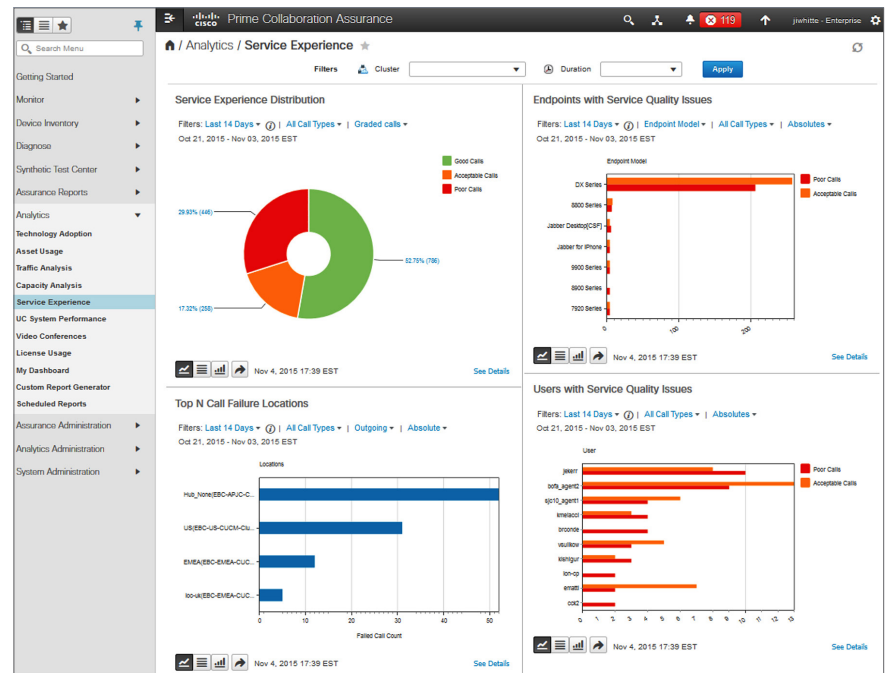
Get More Value from Your Collaboration Investments

Your teams in London, Tokyo, and Brooklyn are getting closer through their Cisco DX80 endpoints. The touch-screen devices are a cost-effective alternative to in-person meetings – no plane ticket required. But keeping pace with demand for anytime, anywhere access is taxing your IT department. How do you ensure high-quality performance without draining your resources?

Cisco Prime Collaboration empowers network operators to troubleshoot problems, add users, and accelerate site rollouts, making it simple to manage voice and video sessions. The updated platform automates provisioning, management, and analytics for Cisco Unified Communications and Cisco TelePresence® deployments. To boost productivity. Lower total cost of operations. And bring together your teams – whether they're on site, at home, or overseas.

Figure 1 shows a screenshot of the new Cisco Prime Collaboration interface with a dashboard view of network performance.

Figure 1. Cisco Prime Collaboration Interface



Benefits

- **Simplify and consolidate** product deployment and management with automated provisioning, monitoring, and trend reporting.
- **Boost productivity and consistency** with accelerated moves, adds, and changes under workflow policy control.
- **Lower total cost of ownership (TCO)** by optimizing use of collaboration resources and speeding problem identification and resolution.
- **Deliver consistent, high-quality service** for superior end-user experiences.

“By integrating and simplifying the management of the array of Cisco® Unified Communications products and applications, Cisco Prime™ Collaboration will increase ROI for our customers and enable more organizations to enjoy the benefits of unified communications.”

Jon Nelson

Technical Lead,
CDW Professional Services

Make Work Simpler for IT

Spend less time and dedicate fewer resources to integrate, monitor, and scale your Cisco collaboration technologies. Cisco Prime Collaboration enhancements such as improved call grading and a more intuitive user interface make it even easier to configure users, ensure top-quality service, and view network status at a glance. Elements include:

Provisioning

Rapidly install and maintain communication tools without requiring your IT team to be experts in initial deployment and day-2 moves, adds, changes, and deletions. Automated processes reduce the need to train IT staff on daily endpoint management with a single interface and scheduled templates for bulk provisioning.

Assurance

Efficiently manage collaboration devices across multiple clusters and geographic locations with a single dashboard summary to quickly identify, isolate, and troubleshoot network problems. Real-time views offer ongoing snapshots of current operational status for comprehensive monitoring and diagnostics.

Analytics

Track technology usage simply by checking your inbox. Use email data reports to understand how users are actually engaging with collaboration endpoints. And gain insight into network status for capacity planning and resource optimization, and assess site rollouts.

Cisco Prime Collaboration also includes a deployment module for easy migration to virtualized versions and automated installs, upgrades, reboots, and readdresses. The licensing module reduces complexity with convenient, centralized licensing management, electronic fulfillment, and history reporting.

Next Steps

Get more value out of your collaboration endpoints. To learn more about our updated management solution, visit [Cisco Prime Collaboration](#).